



March 27, 2019

Dear Valued Customer,

Re: Port of Honolulu New Operating Hours

At Young Brothers, we never stop working to improve your experience – and our service – to best meet your cargo needs. As a valued customer, we wanted you to know about some important changes we are making to better serve you during our peak periods and ensure your goods are transported safely, efficiently, and expeditiously.

Cargo Delivery & Availability

Starting on Monday, April 1, 2019, Young Brothers will be upholding posted cargo drop-off times, as provided below and in the attached “Cargo Delivery/Availability Information” sheet.

- All Dry and Refrigerated (palletized and mixed) cargo will be accepted until 11:00 a.m.
- Automobiles and Roll-on/Roll-off (RO/RO) cargo will continue to be accepted by appointment only. Please review the information sheet for additional cargo categories.

We are confident that these steps will improve timely departures, limit potential capacity constraints, and ensure on-time arrivals for our Neighbor Island communities.

Enhanced Staffing for Peak Periods

Beginning on April 15, 2019, we will be fully staffing our cargo lines during our peak hours of 7:30 to 11:00 a.m to help expedite processing of your cargo. To accommodate these staffing changes, we will be closing daily for lunch from 12:00 to 1:00 p.m.

- Both the Libby and Nimitz container stations will open at 7:00 a.m. to receive straight-load containers and cargo acceptance will be extended until 3:00 p.m.¹
- The Libby and Nimitz container stations, Container Yard Service and Customer Service department will continue to operate as normal, as these areas will have staggered lunch breaks.

Port of Honolulu – Cargo Acceptance and Lunch Closure Hours:

Cargo Type	Cargo Accepted	Monday-Friday (lunch closure)
Dry and Refrigerated Palletized and Mixed Cargo	7:30 a.m. - 11:00 a.m.	12:00 p.m. to 1:00 p.m.
Libby Container Station¹	7:00 a.m. - 12:00 p.m. 1:00 p.m. - 3:00 p.m.	
Nimitz Container Station¹	7:00 a.m. - 11:00 a.m. 12:00 p.m. - 3:00 p.m.	11:00 a.m. to 12:00 p.m.
Automobiles & RO/RO	By appointment only	12:00 p.m. to 1:00 p.m.

¹Straightload containers destined for the Port of Kawaihae will only be accepted until 10:00 a.m. on Mondays and Thursdays, in accordance with the attached Cargo Delivery/Availability Information Sheet.

Port of Honolulu New Operating Hours
March 27, 2019
Page 2

Our team will be working hard to implement the improvements over the next three weeks and we stand ready to support you, our customers, through these changes. We are grateful for your continued support and apologize in advance for any inconvenience these changes may cause.

Mahalo,
/s/Chris Martin
Chris Martin
Director, Terminal Operations

YOUNG BROTHERS

Cargo Delivery/Availability Information

ALL TIMES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Honolulu to Hilo

Sailing Schedule		DEPARTS	ARRIVES
		Tuesday (pm)	Thursday (am)
Saturday (am)*	Monday (am)		
Cargo Accepted by HONOLULU		Cargo Available in HILO	
Containers¹:	Up to 3:00 pm on Tues and Fri	Containers:	Upon Notification
Perishable²:	Accepted only on TUES or FRI until 11:00 am	Perishable:	Day of barge arrival
Autos:	By appointment only	Autos:	Next business day after barge arrival
General Cargo³:	Monday through Friday up to 11:00 am	General Cargo:	Next business day after barge arrival

Honolulu to Kawaihae

Sailing Schedule		Departs	Arrives
		Monday (am)*	Tuesday (am)
Thursday (am)*	Friday (am)		
Cargo Accepted by HONOLULU		Cargo Available in KAWAIHAE	
Containers¹:	Up to 10:00 am Mon and Thurs	Containers:	Upon Notification
Perishable²:	Accepted all day Wed and Fri until 11:00 a.m.	Perishable:	Day of barge arrival
Autos:	By appointment only	Autos:	Next business day after barge arrival
General Cargo³:	Monday through Friday up to 11:00 am	General Cargo:	Next business day after barge arrival

Honolulu to Nawiliwili

Sailing Schedule		Departs	Arrives
		Monday (pm)	Tuesday (am)
Thursday (pm)	Friday (am)		
Cargo Accepted by HONOLULU		Cargo Available at NAWILIWILI	
Containers¹:	Up to 3:00 pm on barge sailing day	Containers:	Upon Notification
Perishable²:	Accepted only on barge sailing day till 11:00 am	Perishable:	Day of barge arrival
Autos:	By appointment only	Autos:	Next business day after barge arrival
General Cargo³:	Monday through Friday up to 11:00 am	General Cargo:	Next business day after barge arrival

- Notes:**
- * Barge Sails from Honolulu in the morning.
 - 1 Containers - DRY and REFRIGERATED Straightload containers, flatracks
 - 2 Perishable - Refrigerated less than container load cargo and mixed cargo
 - 3 General Cargo - Dry less than containerload cargo and mixed cargo

ALL GENERAL CARGO IS SHIPPED ON A SPACE AVAILABLE BASIS

YOUNG BROTHERS

Cargo Delivery/Availability Information

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Honolulu to Kahului

Sailing Schedule		Departs	Arrives
		Monday (pm)	Tuesday (am)
Wednesday (pm)	Thursday (am)		
Thursday (pm)	Friday (am)		
Cargo Accepted by HONOLULU		Cargo Available in KAHULUI	
Containers¹:	Up to 3:00 pm on barge sailing day	Containers:	Upon Notification
Perishable²:	Accepted <i>only</i> on barge sailing day till 11:00 am	Perishable:	Day of barge arrival
Autos:	By appointment only	Autos:	Next business day after barge arrival
General Cargo³:	Monday through Friday up to 11:00 am	General Cargo:	Next business day after barge arrival

Honolulu to Kaunakakai

Sailing Schedule		Departs	Arrives
		Sunday (pm)	Monday (am)
Tuesday (pm)	Wednesday (pm)		
Cargo Accepted by HONOLULU		Cargo Available in KAUNAKAKAI	
Containers¹:	Accepted <i>only</i> on Friday & Tuesday until 3:00 pm	Containers:	Upon Notification
Perishable²:	Accepted <i>only</i> on Friday & Tuesday until 3:00 pm	Perishable:	Mondays and Thursdays
Autos:	By appointment only	Autos:	Next business day after barge arrival
General Cargo³:	Accepted <i>only</i> on Friday & Tuesday until 3:00 pm	General Cargo:	Next business day after barge arrival

Honolulu to Kaumalapau

Sailing Schedule		Departs	Arrives
		Tuesday (pm)	Wednesday (am)
Cargo Accepted by HONOLULU		Cargo Available in KAUMALAPAU	
Containers¹:	Accepted <i>only</i> on Tuesday until 3:00 pm	Containers:	Upon Notification
Perishable²:	Accepted <i>only</i> on Tuesday until 3:00 pm	Perishable:	Day of barge arrival
Autos:	By appointment only	Autos:	Day of barge arrival
General Cargo³:	Accepted <i>only</i> on Tuesday until 3:00 pm	General Cargo:	Day of barge arrival

- Notes:**
- 1 Containers - DRY and REFRIGERATED Straightload containers, flatracks
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