



August 9, 2019

Dear Valued Customer:

Re: Port of Honolulu – Changed Hours for Mixed Cargo Receiving and Pick Up

Starting Monday August 19, 2019, Young Brothers is implementing at the Port of Honolulu, on a pilot study basis, a new schedule for dry mixed cargo acceptance and delivery. Customers may pick up and drop off dry mixed cargo on Tuesdays, Wednesdays, and Fridays between the hours of 7:30 a.m. and 3:00 p.m. The dry mixed cargo area will be closed on Mondays and Thursdays.

	Dry Mixed Cargo* Area Hours of Operation	Lunch Closure
Monday	CLOSED	
Tuesday	7:30 a.m. to 3:00 p.m.	12:00 p.m. to 1:00 p.m.
Wednesday	7:30 a.m. to 3:00 p.m.	12:00 p.m. to 1:00 p.m.
Thursday	CLOSED	
Friday	7:30 a.m. to 3:00 p.m.	12:00 p.m. to 1:00 p.m.

*As a reminder, mixed cargo is shipped on a space available basis.

This operational change will help us better align our resources and improve cargo flow to create a more efficient loading process in other areas of the pier that have higher cargo volumes.

We look forward to supporting all of our customers through these changes. Though we anticipate a smooth transition, we thank you for your patience and understanding and apologize in advance for any inconvenience this may cause. We are grateful for your continued support.

Sincerely,

/s/Chris Martin
Chris Martin
Director, Terminal Operations