



March 13, 2020

Dear Valued Customer:

RE: Young Brothers' Update to Operations regarding Coronavirus Update 2

Young Brothers understands the critical service we provide and the needs of the community we serve. As the Coronavirus ("COVID-19") begins to have a greater impact in the communities we live in, we want to share the important steps we are taking to ensure our employees and customers are both healthy and safe. Young Brothers remains committed to moving the cargo our customers have entrusted to us for 120 years.

There are currently NO changes to Young Brothers' 12 weekly scheduled sailings and we intend to maintain operations at all facilities statewide. Changes to cargo operations, if any, will continue to be communicated via our customer notices, posted to our website, as well as posted to our social media platforms.

Upon recommendations made by both the State of Hawaii Department of Health ("DOH") and Center for Disease Control ("CDC"), Young Brothers has taken these additional steps to ensure the Company is doing its part to protect our employees and customers when they visit our facilities:

1. Monitoring all port facilities and making sure they are stocked with the appropriate cleaning supplies.
2. Increase the frequency of regularly scheduled cleanings of high trafficked areas.
3. Reinforce good hygiene behavior of all of our employees.
4. Limit business travel and encourage employees to leverage technology to hold meetings.

As the situation evolves, please refer to these agencies for the latest information regarding COVID-19:

Center for Disease Control:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

State of Hawaii Department of Health:

<https://health.hawaii.gov/docd/advisories/novel-coronavirus-2019>.

If you have any questions, please feel free to call your local Young Brothers' office. Thank you for your continued patronage.

Sincerely,  
Young Brothers, LLC