



April 24, 2020

RE: Young Brothers' COVID-19 Update 7: Temporary Changes to Sailing Schedule and Port Hours

Dear Valued Customer,

As an “essential business” that our island communities depend on, Young Brothers remains committed now – more than ever – to providing you with steady, reliable inter-island cargo service during the COVID-19 pandemic.

As a valued customer, we wanted you to know that we are implementing important, temporary changes to our service in response to the COVID-19 pandemic and decreasing cargo volumes. Subject to approval by the Public Utilities Commission with a requested effective date of May 5, 2020, we will temporarily amend our sailing schedule for Maui and Hawai'i counties. All other county sailing schedules will not be affected. Also beginning May 5, 2020, we will implement changes to our hours of operation at all ports. Please know that essential cargo and supplies will continue to be shipped regularly.

The following summarizes the requested temporary changes to YB's sailing schedule for Maui and Hawai'i counties beginning May 5, 2020, subject to PUC approval:

<p>Maui: The weekly Wednesday sailing from Honolulu to Kahului with arrival on Thursday will be temporarily suspended.</p> <ul style="list-style-type: none"> • The current routes to Maui with arrivals on Tuesday and Friday are continuing as scheduled.
<p>Moloka'i and Lāna'i: New sail day and times for weekly sailings to Kaunapau and Kaunakakai plus an occasional stopover in Kaunakakai to pick up agricultural products.</p> <ul style="list-style-type: none"> • The twice-weekly route to Kaunakakai is being adjusted to a single combined sailing with arrival to Kaunapau on Sunday morning and to Kaunakakai on Sunday evening. • Depending on cargo volume, the Kawaihae barge may occasionally make a stopover in Kaunakakai on Wednesday morning to pick up agricultural products on its return sailing to Honolulu.
<p>Hawai'i Island: The weekly Saturday sailing from Honolulu to Hilo with arrival on Monday will be temporarily suspended.</p> <ul style="list-style-type: none"> • The twice-weekly route to Hilo is being adjusted to a single, direct sailing with arrival to Hilo on Thursday. • There are no changes in service to Kawaihae. The current, twice-weekly routes to Kawaihae with arrivals on Tuesday and Friday are continuing as scheduled.

In conjunction with the amended sailing schedule, we will also be converting one or two days of regular gate hours (7:30 a.m. – 3:30 p.m.) to half-day operations (7:30 a.m. – 11:30 a.m.) at all ports.

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We will continue to monitor COVID-19 guidance from federal, state, and local authorities to prevent the spread of illness in our community. Your support in compliance with these and other directions from Young Brothers' employees is deeply appreciated.

For more information and regular updates regarding YB operations and COVID-19, please visit www.youngbrothershawaii.com/covid-19. If you have any questions, please contact your YB customer service representative.

Thank you for continuing to ship with Young Brothers.

Sincerely,
Young Brothers, LLC

[Attachments included on next page]

Temporary Changes to Young Brothers’ Sailing Schedule for Maui and Hawai’i Counties

The following table summarizes the updated sailing schedule for Maui and Hawai’i counties beginning May 5, 2020, subject to PUC approval.

Honolulu to Kahului	
Departs	Arrives
Monday (pm)	Tuesday (am)
Thursday (pm)	Friday (am)

Honolulu to Kaunapali	
Departs	Arrives
Saturday (pm)	Sunday (am)

Honolulu to Kaunakakai	
Departs	Arrives
Saturday (pm)	Sunday (pm)

Honolulu to Hilo	
Departs	Arrives
Tuesday (pm)	Thursday (am)

Young Brothers’s Updated Gate Entry Hours at All Ports

Effective Tuesday May 5, 2020, the following summarizes Young Brothers’ updated gate entry hours at all ports. The temporary changes are reflected in bold and red.

Port of Honolulu		
Monday	7:30 a.m. – 3:30 p.m.	No Change
Tuesday	7:30 a.m. – 11:30 a.m.	New Hours
Wednesday	7:30 a.m. – 3:30 p.m.	No Change
Thursday	7:30 a.m. – 3:30 p.m.	No Change
Friday	7:30 a.m. – 11:30 a.m.	New Hours

Port of Nāwiliwili		
Monday	7:30 a.m. – 11:30 a.m.	New Hours
Tuesday	7:30 a.m. – 3:30 p.m.	No Change
Wednesday	7:30 a.m. – 11:30 a.m.	No Change
Thursday	7:30 a.m. – 11:30 a.m.	No Change
Friday	7:30 a.m. – 3:30 p.m.	No Change

Ports of Kahului		
Monday	7:30 a.m. – 11:30 a.m.	New Hours
Tuesday	7:30 a.m. – 3:30 p.m.	No Change
Wednesday	7:30 a.m. – 11:30 a.m.	No Change
Thursday	7:30 a.m. – 11:30 a.m.	New Hours
Friday	7:30 a.m. – 3:30 p.m.	No Change

Port of Kaunakakai		
Sunday	1:00 p.m. – 4:30 p.m.	New Hours
Monday	7:30 a.m. – 2:30 p.m.	No Change
Tuesday	1:00 p.m. – 4:30 p.m.	New Hours
Wednesday	7:30 a.m. – 11:30 a.m.	New Hours
Thursday	Closed	
Friday	Closed	

Port of Kaunapali		
Sunday	7:30 a.m. – 3:30 p.m.	New Hours
Monday	7:30 a.m. – 11:30 a.m.	New Hours
Tuesday	Closed	
Wednesday	Closed	
Thursday	Closed	
Friday	7:30 a.m. – 11:30 a.m.	New Hours

Port of Kawaihae		
Monday	7:30 a.m. – 11:30 a.m.	New Hours
Tuesday	7:30 a.m. – 3:30 p.m.	No Change
Wednesday	7:30 a.m. – 11:30 a.m.	No Change
Thursday	7:30 a.m. – 11:30 a.m.	No Change
Friday	7:30 a.m. – 3:30 p.m.	No Change

Port of Hilo		
Monday	7:30 a.m. – 11:30 a.m.	New Hours
Tuesday	7:30 a.m. – 11:30 a.m.	New Hours
Wednesday	7:30 a.m. – 11:30 a.m.	No Change
Thursday	7:30 a.m. – 3:30 p.m.	No Change
Friday	7:30 a.m. – 11:30 a.m.	No Change