



May 14, 2020

RE: Young Brothers COVID-19 Update 9: Privately-owned Vehicle Shipments to Resume

Dear Valued Customer,

As you may know, in response to the COVID-19 pandemic, Young Brothers suspended shipments of non-essential cargo, including privately owned vehicles (“POV”).

Starting Friday, May 15, 2020, as part of Young Brothers’ phased approach to resume cargo shipments, YB will accept shipping POV’s with priority being placed for customers whose vehicle reservations were previously suspended in March. New vehicle bookings will be accepted via e-mail at your local port office and will be scheduled to sail after June 1. Please e-mail your booking form, which is available on our website www.youngbrothershawaii.com/forms/, to your local port office listed below:

Port	E-mail
Honolulu	booking@htbyb.com
Hilo	hilom@htbyb.com
Kahului	mauim@htbyb.com
Kaunakakai	molokai@htbyb.com
Kaumalapau	lanai@htbyb.com
Nawiliwili	kauai@htbyb.com
Kawaihae	kawmail@htbyb.com

As a reminder, customers entering the port to drop off or pick up their vehicles will be required to follow all previously communicated social distancing policies. These include but are not limited to, wearing a facemask or covering and practicing social distancing from others. **In addition, to help prevent the spread of COVID-19, customers will be required to wipe down their steering wheel, gear shifter, and inside door handles with disinfectant when checking in their vehicle.**

We continue to follow the health and safety guidelines from federal, state and local authorities to prevent the spread of COVID-19. We appreciate your flexibility and understanding as we adjusted operations and implemented new policies to keep everyone at our ports safe. For more information and regular updates regarding YB operations and COVID-19, please visit www.youngbrothershawaii.com/covid-19.

As always, we remain deeply committed to providing steady, reliable inter-island shipping service to you, our valued customers, during this difficult time. Our customer service team is standing ready to help you and answer any questions you may have.

Thank you for continuing to ship with Young Brothers.

Sincerely,

Young Brothers, LLC