



June 25, 2020

Dear Valued Customer:

RE: Hilo Bay Customer Update No. 2

We remain committed to moving what matters most to you as safely and efficiently as possible and would like to provide you – our valued customers – an update regarding the June 22 incident that resulted in containers falling overboard as our barge approached Hilo Bay.

Our work with state and federal partners to determine the cause of the incident is continuing, as is the work to recover the containers that went overboard outside of Hilo Bay and those remaining on the vessel. We will keep you informed with more details as they become available, and we appreciate your support and understanding.

Notwithstanding this unfortunate incident, the first loss of containers overboard in more than 20 years, we are proud of our track record of safely transporting cargo and connecting our island communities.

Our sailing schedule for all islands, especially between Honolulu and Hilo ports, remains intact and unchanged. Below is the sailing schedule for barges leaving Honolulu to Hawai'i Island and from Hawai'i Island to Honolulu for the balance of this week and the beginning of next week.

Sail Date	Depart	Arrive
Thursday, June 25, 2020	Honolulu	Kawaihae
Friday, June 26, 2020	Kawaihae	Honolulu
Saturday, June 27, 2020	Honolulu	Hilo
Monday, June 29, 2020	Hilo	Honolulu
	Honolulu	Kawaihae

If you have questions regarding the claims process or if you would like to learn more about our marine cargo insurance program, please visit our website at www.youngbrothershawaii.com/marine-cargo-insurance/.

Mahalo for continuing to choose Young Brothers to move what matters most to you. From reservation to pickup, we remain committed to ensuring that your cargo is transported quickly, reliably, and securely. Please do not hesitate to contact your local port if you have any questions. As always, the latest YB updates can be found on our website at www.youngbrothershawaii.com.

Sincerely,
Young Brothers, LLC