

## Marine Cargo Insurance

Claim forms are available for pick up at your local port office or can be downloaded from the Young Brother's website, [www.youngbrothershawaii.com](http://www.youngbrothershawaii.com).

Claims must be submitted within 60 days of delivery and will be forwarded to Aon, a third-party marine cargo-adjusting agency for investigation and settlement with final determination in 3-5 weeks.

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### Instructions to file a Claim:

1. Complete the Claim Form:
  - a. Don't forget to include "total amount claimed" and sign. **Claim forms that are not signed will not be processed and will be returned to claimant.**
2. Include a copy of your Bill of Lading and/or Delivery Receipt:
  - a. Young Brother's Bill of Lading issued upon receipt of your cargo for shipment.
  - b. Young Brother's Delivery Receipt noting any damage and/or shortage that has occurred during shipment.
3. Shipper's Invoice/Repair Receipt: Needed to substantiate the amount of your loss
  - a. For automobile/truck damages, two (2) written repair estimates are required.
4. YB Freight Invoice
  - a. Young Brother's Freight Bill documenting freight charges. Freight charges must be paid or a claim cannot be filed.
5. Retain damaged cargo for inspection.

Mail the form and documents to the office where the cargo was delivered or e-mail to [ybclaims@aon.com](mailto:ybclaims@aon.com).

### Mailing Addresses:

**Honolulu Port**  
1331 N. Nimitz Hwy  
Honolulu, HI 96817

**Hilo Port**  
99 Kuhio Street  
Hilo, HI 96720-4726

**Nawiliwili Port**  
3020 Waapa Road  
Lihue, HI 96766

**Kahului Port**  
80 Wharf Street  
Kahului, HI 96732  
96763

**Kawaihae Port**  
PO Box 655  
Kamuela, HI 96743

**Lanai Port**  
PO Box 644  
Lanai City, HI

**Kaunakakai Port**  
PO Box 267  
Kaunakakai, HI 96748