

POWER OUTAGE PORT OF HONOLULU

October 20, 2025

Dear Valued Customer,

Young Brothers is experiencing a power outage at the Port of Honolulu that is causing disruption to our network and customers will experience a delay in email and telephone response. Our service provider, Hawaiian Electric is currently working on a resolution.

The port will operate under normal gate hours. There are no changes to the acceptance or pickup of cargo. We ask for your patience, as there may be delays while checking in cargo as we work to restore power.

For the most up-to-date information on sailing schedule changes and cargo availability, visit our website at www.youngbrothershawaii.com and sign up for customer notices at www.youngbrothershawaii.com/email-updates/ or follow us on social media @youngbrothershawaii/@youngbrothershi.

Mahalo for your patience and understanding.

Sincerely, Young Brothers, LLC