



## Accounts Receivable Contact Information

November 21, 2023

Dear Valued Customer,

As part of our Ho'ohiki to our Partners and to better serve our customers, we're pleased to provide new streamlined communication channels for those who need to contact our Accounts Receivable (AR) Department. To ensure quicker response times and a more seamless interaction, all future correspondences to this department, including those regarding electronic payments via ACH or wire transfer, should be directed to the following email address and phone number:

**Email Address:** [ybar@htbyb.com](mailto:ybar@htbyb.com)

**Phone Number:** (808) 543-9311, **option 5 then choose from one of the options below:**

- Option 1:** Questions regarding your Young Brothers' account
- Option 2:** Make a credit card payment to your Young Brothers' account
- Option 3:** Apply for a Young Brothers' account
- Option 4:** Request a copy of a Freight Bill (FB) or Bill of Lading (BOL)
- Option 5:** Questions regarding your Freight Bill

Whether you prefer to reach out via phone or email, each of our dedicated Accounts Receivable clerks can provide prompt and helpful assistance for all your needs. We appreciate your cooperation. If you have any questions, please contact us.

Mahalo,  
Young Brothers, LLC



[info@htbyb.com](mailto:info@htbyb.com)  
(808) 543-9311  
[youngbrothershawaii.com](http://youngbrothershawaii.com)