

DOCKET NO. 2019-0117 STIPULATED SETTLEMENT

May 31, 2025

Dear Valued Customer,

Our records indicate that you have shipped cargo with Young Brothers, LLC between September 1, 2020, and December 23, 2024, and are eligible for a partial refund of your freight charges.

Your refund is the result of a settlement between the State of Hawai'i Department of Commerce and Consumer Affairs (DCCA) and Young Brothers, LLC (Young Brothers) that was recently approved by the Hawai'i Public Utilities Commission in Docket No. 2019-0117.

You will be issued a refund check by mail. As a credit account customer of Young Brothers, if you prefer to receive a credit on your account, please contact us at the phone number or email address below by 5:00 p.m. (HST), Friday, June 6th, 2025.

For more information regarding your refund, please visit Young Brothers Frequently Asked Questions (FAQ) available at https://youngbrothershawaii.com/refund2025. Should you have any additional questions or inquiries on the amount of your refund, please contact the YB Refund Group at (808) 543-9408 or email ybrefund2025@httpb.com.

Sincerely, Young Brothers, LLC