

October 6, 2014

RE: Mix and Load at Pier Straight Load Container Loading from Kawaihae to Honolulu

Dear Valued Customer,

Due to the pier improvement projects ongoing at the Kawaihae Harbor, we find the need to adjust our operations to keep both our customers and employees safe. Effective Monday October 13th, 2014 we will be receiving outbound cargo on non-barge days only for customers loading into a <u>mix or shared container as well as Load at Pier for straight load containers.</u>

Receiving Hours:

- Mondays 7:30 am to 2:30 p.m. (Gate closes at 3:00 p.m.)
- Wednesdays and Thursdays 7:30 a.m. to 11:00 (Gate closes at 11:30 a.m.)

Please note that this is only a temporary change to our operations until the pier improvement projects are completed. Safety for all is our #1 priority.

Mahalo,

/s/ Gary H. Ines

Gary H. Ines Kawaihae Port Manager