



February 28, 2024

**RE: Reinstatement of Suspension of Service Policy for Credit Account Customers  
Effective April 1, 2024**

Dear Valued Customer,

Starting on April 1, 2024, Young Brothers (YB) will be enforcing the Suspension of Service Policy for credit account customers whose accounts are delinquent. Credit account customers will receive a Suspension of Service notice if they have a past due balance over 30 days.

If your credit account is suspended, payment of freight charges can be made upon drop off at the Port of Origin or will be required upon pick up at the Port of Destination. Credit privileges will not be restored unless and until credit worthiness has been re-established to YB's satisfaction. YB reserves the right to require an appropriate guaranty (or guaranties) as a condition for the re-establishment of your credit privileges. YB also reserves all its rights and remedies under law and equity.

Payment can be made with a Visa, MasterCard, American Express, or Discover Card. To make a payment or if you have any questions, please contact our Accounts Receivable department below:

**Email Address:** [ybar@htbyb.com](mailto:ybar@htbyb.com)

**Phone Number: (808) 543-9311, option 5 then choose from one of the options below:**

- **Option 1:** Questions regarding your Young Brothers' account
- **Option 2:** Make a credit card payment to your Young Brothers' account
- **Option 3:** Apply for a Young Brothers' account.
- **Option 4:** Request a copy of a Freight Bill (FB) or Bill of Lading (BOL)
- **Option 5:** Questions regarding your Freight Bill

We value your business and look forward to our continued partnership.

Mahalo,  
Young Brothers, LLC