

Marine Cargo Insurance

Claim forms are available for pick up at your local port office or can be downloaded from the Young Brother's website, www.youngbrothershawaii.com.

Claims must be submitted within 60 days of delivery and will be forwarded to Aon, a third-party marine cargo-adjusting agency for investigation and settlement with final determination in 3-5 weeks.

Instructions to file a Claim:

1. Complete the Claim Form:
 - a. Don't forget to include "total amount claimed" and sign. **Claim forms that are not signed will not be processed and will be returned to claimant.**
2. Include a copy of your Bill of Lading and/or Delivery Receipt:
 - a. Young Brother's Bill of Lading issued upon receipt of your cargo for shipment.
 - b. Young Brother's Delivery Receipt noting any damage and/or shortage that has occurred during shipment.
3. Shipper's Invoice/Repair Receipt: Needed to substantiate the amount of your loss
 - a. For automobile/truck damages, two (2) written repair estimates are required.
4. YB Freight Invoice
 - a. Young Brother's Freight Bill documenting freight charges. Freight charges must be paid or a claim cannot be filed.
5. Retain damaged cargo for inspection.

Mail the form and documents to the office where the cargo was delivered or e-mail to ybclaims@aon.com.

Mailing Addresses:

Honolulu Port
PO Box 3288
Honolulu, HI 96801

Hilo Port
99 Kuhio Street
Hilo, HI 96720-4726

Nawiliwili Port
3020 Waapa Road
Lihue, HI 96766

Kahului Port
80 Wharf Street
Kahului, HI 96732
96763

Kawaihae Port
PO Box 655
Kamuela, HI 96743

Lanai Port
PO Box 644
Lanai City, HI

Kaunakakai Port
PO Box 267
Kaunakakai, HI 96748