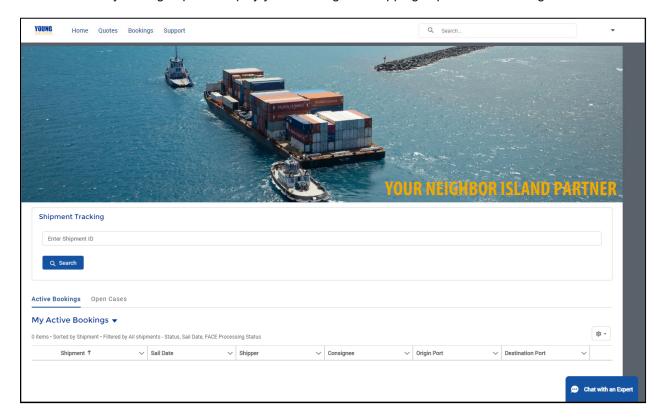


## **Announcing New Online Customer Portal!**

Monday, June 13, 2022

Dear Valued Customer,

As your trusted interisland shipping partner, we're committed to providing you with the simplest, fastest, and most convenient experience possible. That's why we're pleased to announce that, starting today, you will have access to a new tool at your fingertips to simplify your booking and shipping experience at Young Brothers.



Our new online portal lets YB customers conveniently manage your interisland shipping needs. You can make reservations for frequently-booked cargo, get tracking information about the status of your cargo, and obtain rate quotes.

If you are interested in receiving access to the new online customer portal, please email <a href="mailto:customerportal@htbyb.com">customerportal@htbyb.com</a>. Please allow 2–3 days to process your request.

For customers who want to learn more about YB's new online customer portal, please visit our website at <a href="www.youngbrothershawaii.com/customerportal">www.youngbrothershawaii.com/customerportal</a>. We also encourage you to contact us at <a href="customers@htbyb.com">customers@htbyb.com</a> or (808) 543-9311, option 3. Our customer service team is available and looks forward to assisting you as you begin using this new tool, which we hope enhances your shipping experience with us.

With aloha, Jay Ana President



