

May 4, 2020

RE: Young Brothers' COVID-19 Update 8: Approval of Temporary Changes to Sailing Schedule

Dear Valued Customer,

On May 4, 2020, the Hawai'i Public Utilities Commission approved Young Brothers' request to temporarily amend the weekly sailing schedule for Maui and Hawai'i counties as a result of the COVID-19 pandemic and decreasing cargo volumes. Changes to the weekly sailing schedule for Maui and Hawai'i counties will go into effect on Tuesday, May 5, 2020. A summary of the approved temporary changes to the weekly sailing schedule is provided on page two of this customer notice. All other county sailing schedules remain unchanged and are not affected.

Also, as a reminder, beginning on May 5, 2020, we will be changing our hours of operation at all ports. The revised operating hours are provided on page two of this customer notice.

We will continue to monitor COVID-19 guidance from federal, state, and local authorities to prevent the spread of illness in our community. Your support and understanding in compliance with these and other directions from Young Brothers' employees is appreciated. For more information, you may also visit our website at <u>www.youngbrothershawaii.com/covid-19</u>.

We take seriously our responsibility to support interisland commerce and serve as your neighbor island partner. If you have any questions regarding these changes, please feel free to call your local port or your Account Representative.

Thank you for continuing to ship with Young Brothers.

Sincerely, Young Brothers, LLC

[Attachments included on next page]

Temporary Changes to Young Brothers' Sailing Schedule for Maui and Hawai'i Counties Effective Tuesday, May 5, 2020.

Honolulu to Kahului				
Departs	Arrives			
Monday (pm)	Tuesday (am)			
Thursday (pm)	Friday (am)			

Honolulu to Kaumalapau				
Departs	Arrives			
Saturday (pm)	Sunday (am)			

Honolulu to Kaunakakai				
Departs	Arrives			
Saturday (pm)	Sunday (pm)			

Honolulu to Hilo				
Departs	Arrives			
Tuesday (pm)	Thursday (am)			

Young Brothers, LLC Port Hours of Operations Effective Tuesday May 5, 2020

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Honolulu	CLOSED	7:30 am to 3:30 pm	7:30 am to 11:30 am New Hours	7:30 am to 3:30 pm	7:30 am to 3:30 pm	7:30 am to 11:30 am New Hours
Hilo	CLOSED	7:30 am to 11:30 am New Hours	7:30 am to 11:30 am New Hours	7:30 am to 11:30 am	7:30 am to 3:30 pm	7:30 am to 11:30 am
Kahului	CLOSED	7:30 am to 11:30 am New Hours	7:30 am to 3:30 pm	7:30 am to 11:30 am	7:30 am to 11:30 am New Hours	7:30 am to 3:30 pm
Kaunakakai	CLOSED	7:30 am to 2:30 pm	1:00 pm to 4:30 pm New Hours	7:30 am to 11:30 am New Hours	CLOSED New	7:00 am to 12:00 pm New Hours
Kaumalapau	7:30 am to 3:30 pm New Hours	7:30 am to 11:30 am New Hours	CLOSED New	CLOSED New	CLOSED New	7:30 am to 11:30 am New Hours
Nawiliwili	CLOSED	7:30 am to 11:30 am New Hours	7:30 am to 3:30 pm	7:30 am to 11:30 am	7:30 am to 11:30 am	7:30 am to 3:30 pm
Kawaihae	CLOSED	7:30 am to 11:30 am New Hours	7:30 am to 3:30 pm	7:30 am to 11:30 am	7:30 am to 11:30 am	7:30 am to 3:30 pm