



March 9, 2020

Dear Valued Customer:

RE: Young Brothers' Update to Operations regarding Coronavirus

At Young Brothers, the health and safety of our employees, our customers, and the community we serve is our priority. The Company is closely monitoring the Coronavirus ("COVID-19") situation, and its potential impact it may have to the communities that we serve.

Currently, there are no changes to Young Brothers' 12 weekly sailings and cargo acceptance and delivery on all islands. Young Brothers is committed to keeping our customers informed regarding any operational changes, if any, based on any new information received regarding COVID-19 from the Center for Disease Control, the State of Hawaii Department of Health, as well as other local and federal government agencies.

As the situation evolves, please refer to these agencies for the latest information regarding COVID-19:

Center for Disease Control:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

State of Hawaii Department of Health:

<https://health.hawaii.gov/docd/advisories/novel-coronavirus-2019>.

Please visit our website for the most up to date information regarding sailing schedules and cargo acceptance and delivery information. If you have any questions, please feel free to call your local Young Brothers' office. Thank you for your continued patronage.

Sincerely,  
Young Brothers, LLC