

June 5, 2020

RE: <u>Young Brothers' COVID-19 Update 12: Revised Changes to Sailing Schedule to the Ports of Kahului, Hilo, Kaunakakai, and Kaumalapau</u>

Dear Valued Customer,

As we navigate these challenging times, Young Brothers continues to review and adjust our sailing schedule so we can best serve our island communities. We appreciate the conversations we had and continue to have with you – our valued customers – as well as business and community leaders, the Public Utilities Commission, and the Department of Consumer Advocacy. We hear you and we are working hard each and every day to provide the critical inter-island shipping service that you rely on.

We wanted to let you know that we have requested and received approval from the PUC for an additional 30-day extension of our temporarily amended sailing schedule changes for the ports of Kahului, Hilo, Kaunakakai, and Kaumalapau, which went into effect on Tuesday, May 5, 2020.

In addition to the sailing schedule extension, the PUC has also granted additional modifications to our Hilo, Molokai, and Lanai sailings effective Friday, June 12, 2020:

- 1. Reinstatement of the Saturday, Hilo sailing out of Honolulu with a Monday Arrival in Hilo and suspension of the Tuesday, Hilo sailing out of Honolulu.
- 2. The temporary Sunday, Kaumalapau/Kaunakakai combo sailing out of Honolulu will revert back to a Tuesday sailing out of Honolulu with a Wednesday arrival.
- 3. Molokai will also have a dedicated second sailing that will sail out of Honolulu on Saturday with a Sunday arrival. The current stop over to the Port of Kaunakakai with the Kawaihae barge will be eliminated.

We will also be modifying the port hours for these ports to accommodate customers delivering and picking up cargo. A chart summarizing the sailing schedule changes as well the updated port hours for the affected ports are provided on page 2 of this notice.

We will continue to monitor COVID-19 guidance from federal, state, and local authorities to prevent the spread of illness in our community. Your support in compliance with these and other directions from Young Brothers' employees is deeply appreciated.

For more information and regular updates regarding YB operations and COVID-19, please visit www.youngbrothershawaii.com/covid-19. If you have any questions, please contact your YB customer service representative.

Thank you for continuing to ship with Young Brothers.

Sincerely, Young Brothers, LLC

Temporary Sailing Schedule Changes Effective Friday, June 12, 2020

| Honolulu to Hilo | | | | | |
|------------------|----------------------------|--------------------|-------------|--|--|
| Current | | Effective 06/12/20 | | | |
| Departs | Arrives | Departs | Arrives | | |
| Tuesday (pm) | Tuesday (pm) Thursday (am) | | Monday (am) | | |

| Honolulu to Kaunakakai | | | | | |
|------------------------|---------------------------|--------------------|----------------|--|--|
| Current | | Effective 06/12/20 | | | |
| Departs | Arrives | Departs | Arrives | | |
| Saturday (pm) | Saturday (pm) Sunday (pm) | | Sunday (pm) | | |
| <u> </u> | | Tuesday (pm) | Wednesday (pm) | | |

| Honolulu to Kaumalapau | | | | | |
|------------------------|-------------|--------------------|----------------|--|--|
| Current | | Effective 06/12/20 | | | |
| Departs Arrives | | Departs | Arrives | | |
| Saturday (pm) | Sunday (am) | Tuesday (pm) | Wednesday (am) | | |

Updated Port Hours of Operations for the Ports of Hilo, Kaumalapau, and Kaunakakai Effective Friday, June 12, 2020

| PORT | SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY |
|------------|---------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|--------------------|
| HILO | CLOSED | 7:30 AM - 3:30 PM New Hours | 7:30 AM - 11:30 AM | 7:30 AM - 11:30 AM | 7:30 AM - 11:30 AM New Hours | 7:30 AM - 11:30 AM |
| KAUNAKAKAI | CLOSED | 7:30 AM - 2:30 PM | CLOSED New | 1:00 PM - 4:30 PM New Hours | 7:30 AM - 2:30 PM New Hours | 7:00 AM - 11:30 AM |
| KAUMALAPAU | CLOSED New | CLOSED New | 7:30 AM - 11:30 AM New Hours | 7:30 AM - 3:30 PM New Hours | 7:30 AM - 11:30 AM New Hours | CLOSED |